



Narara
ecovillage
inspired by life

NEV POWER
Narara Ecovillage
33 Gugandi Road
Narara NSW 2250

Please scan and return signed form to power@nararaecovillage.com.

NEV Power Energy Agreement (version 1st November 2021)

This agreement outlines the terms and conditions under which NEV Power provides electricity services to the occupier of the premises outlined below within the Narara Ecovillage.

This agreement will remain in effect until either party provides 7 days' notice of cancellation. The tariffs for the supply of electricity are current as at the date of this agreement. NEV Power retains the right to alter these tariffs at any time subject to notice of 30 days.

This agreement applies to each meter. If an occupier or owner elects to have a secondary dwelling separately metered, then that secondary dwelling will be subject to its own Energy Agreement.

Applicant and Property details

Applicants name	
Lot Number	
Street Address	
Mobile phone number	
Home Phone number	
Preferred email address	

Smartgrid and Power Management

NEV Power will provide the occupier with a smart meter and a power management system which will enable you to participate as a full member of the NEV Power smart grid. The owner is responsible for providing a suitable internet connection. Installation by a qualified electrician of the smart meter and power management system is the responsibility of the owner. NEV Power will need to test and seal the smart meter and controls once installed.

The smart meter enables NEV Power to measure your power consumption and power production from your PV array. Consumption and production is measured on a time of day basis. We are able to provide you with detailed information on your power production and consumption. This information is used to create you quarterly invoice using the tariff table below.

During each time of day period (Peak, Shoulder & Off-peak) NEV Power will pay you a feed in tariff rate for any power generated by your PV array which is not used within your own premises. NEV Power will also charge you for the network power you have consumed during each time of day period.

NEV customers participate in the NEV Smart Grid. The power management system installed when you connect to NEV Power provides you and NEV Power the capability to remotely switch on or off certain nominated powered devices within your own home. These might include your hot water system and/or your air conditioner. This allows you to minimise the cost of power you purchase, maximize the return from power you sell to the smart grid and allows NEV Power to make the most efficient use of the power generated across the NEV community.

By utilizing the Smartgrid you will either receive a direct benefit when your surplus generated power is used to create hot water and to heat & cool your house or used within the community to supply village loads. This will avoid the need for you to draw more expensive power from the grid to heat water or cool or heat your house at a later time. When village loads are fully satisfied, power may be exported at a relatively low feed in tariff rate to the external electricity grid. In the future, if the external power system is very short of power, NEV Power may use surplus generated or stored power to earn a premium rate.

To maximize the benefits of the smart grid you should ensure any high demand appliances such as water heaters, air conditioners and electric car charging points are on separate controllable circuits. Speak with NEV Power if you would like more information on circuit design.

By becoming a NEV Power customer and joining the NEV smart grid you also agree to participate in the ARENA knowledge sharing project by participating in an annual survey on your electricity production, use and attitudes.

Electricity supply tariffs as at March 1st 2019

Tariff	Tariff period Winter time	Tariff period Summer time	Tariff rate - the price you pay before GST	Feed in tariff - the price you sell to NEV Power - before GST
Supply charge	Daily fixed rate	Daily fixed rate	\$1.20 per day	
Peak rate	7am to 9am weekdays 2pm to 8pm weekdays	8am to 10am weekdays 3pm to 9pm weekdays	38c per kwh	6c per kwh
Shoulder rate	9am - 2pm & 8pm - 10pm weekdays 7am to 10pm weekends	10am - 3pm & 9pm - 11pm weekdays 8am to 11pm weekends	18c per kwh	6c per kwh
Off peak rate	10pm to 7am - 7 days week	11pm to 8am - 7 days week	15c per kwh	6c per kwh
Fixed all day rate	Applies all day to supplies without time of use metering		21c per kwh	6c per kwh

Billing and payment information

NEV Power invoices are generated every quarter at the end of February, May, August and November. The invoice will be sent to your registered email addresses. The exact due date for payment will be clearly stated on the bill. However generally payments are expected 21 days after the date on which the bill was issued.

Customers have the following options available for them to make their payment.

Direct transfer from your bank account - the quarterly invoice will contain the NEV bank account details. Simply make the transfer by the due date and include your customer reference number on the invoice. This is NEV's preferred method of payment as it is the easiest and cheapest process.

Credit card payment - NEV accepts payment using a MasterCard or VISA card. The link to our Visa and MasterCard payment gateway will be included on the statement.

Cheque payment - send a cheque in payment of your quarterly invoice to NEV Power 25 Research Road Narara NSW 2250.

Customers are expected to make their payment using one of these options by the date due on the invoice.

We understand that from time to time people experience difficulties in making their payment. If you are having difficulties making the payment by the due date you are encouraged to contact our retail services team on 02 4328 1588. NEV is a community, based on the principles of sustainability, and we are willing and able to act in a flexible and compassionate way to accommodate any short term difficulties that our members may experience. However, NEV Power reserves the right to recover the costs of late payments and charges for dishonoured cheques.

Important Notice to the Consumer

Under NSW legislation, you have the right to terminate this agreement at any time, subject to notice of 7 days, and elect to receive supply from any other licensed retail electricity supplier within NSW. This right is not altered by the fact that you are an occupier or owner within the Narara Ecovillage.

Applicant declaration and signature

I confirm my agreement to the terms and conditions outlined above.

Name :

Signature :

Date / /